



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE

No: RIC/Admin/ 1768 / 122

Dated: 24/05/2022

A grievance meeting regarding annual tender of Surgical Instrument for the financial year 2021-22 was held on 24-05-2022 at 10:00 am in the office of the Additional Medical Superintendent (Admin) which comprised all members of Grievance Redressal Committee. Attendance sheet are attached herewith.

Grievances of following firms were presented before the committee.

1. M/s Mediland Pakistan (Pvt) Ltd
2. M/s Meditools International

1. M/s Medialnd Paksitan Pvt Ltd

Mr. Abu-Baker representative of the firm called and heard by the grievance committee, the record of Technical advisory committee was reviewed and it was found that firm was non-responsive due to rejection of all quoted items. The chairman was informed that the all quoted item of M/s Mediland Pakistan (Pvt) Ltd. was rejected on following grounds.

T#	COMMITTEE DECISION
Item No 1 to 09	Item was rejected due to Poor quality and tips overlaps.
Item No 10 to 28	Item was rejected due to Tips overlap & don't approximate properly, Tip too long & lose holding power, Forceps overlap & don't hold tissue properly, Scissor's Sharpness not well, Poor quality and tips overlaps Clamp jaw overlap
Item No 30 to 53	Item was rejected due to Stiff Instrument short length, Stiff Instrument blends scissor & short length, Holding power not well stiff instrument short length, overlapping of tip & short length, heavy weight & blend

DECISION

By keeping in view, the grievance of M/s Mediland Pakistan (Pvt) Ltd. is turndown and the decision of TAC remains intact.

2. M/s Meditools International

The firm was non-responsive due to shortage of following documents which was required in Knock out Clauses:

- i. Valid National Tax Number.
- ii. Valid General Sale Tax Certificate.
- iii. An affidavit on stamp paper of Rs.20/- that the bidder shall provide surgical instrument to Rawalpindi Institute of Cardiology as per Demand / Order.

DECISION

The firm submitted the aforementioned document in meeting; the committee accepted the document. Therefore, the firm is responsive for already selected item.

Meeting was ended with the vote of thanks.

Mr. Sohaib Hassan
Account Officer
RIC Rawalpindi
(Member)

Dr. Javeria Abdullah Malik
AMS (P&D)
RIC Rawalpindi
(Chairman)

Dr. Hamid Sharif Khan
Asstt Professor of Cardiology
RIC Rawalpindi
(Member)